



# **2022 AWARDS**

AMWA recognizes the exceptional performance of water systems' commitment to create sustainable environments that produce ample supplies of clean, safe drinking water.

# SUSTAINABLE WATER UTILITY MANAGEMENT AWARD

Coachella Valley Water District Fort Wayne City Utilities\* Fort Worth Water San Antonio Water System\*

# PLATINUM AWARD FOR UTILITY EXCELLENCE

Orange County Water District Seattle Public Utilities

# GOLD AWARD FOR EXCEPTIONAL UTILITY PERFORMANCE

Cape Fear Public Utility Authority City of Irving Water Utilities

\* Second-time winner of the Sustainable Water Utility Management Award



## October 2022

Perhaps there is no higher honor than receiving recognition from colleagues. The AMWA annual awards program sets stringent criteria for each category, and applicants go through a thorough peer-reviewed process. An AMWA award epitomizes the highest achievement in drinking water utility management and operations. Kudos to those who have demonstrated a commitment to serving their communities by supplying high-quality and safe drinking water while keeping service affordable and supporting the environment through sustainable efforts.

This year, the association once again received top-notch submissions from its members, and the number of award recipients doubled from a year ago, with participation in all categories. Both the Gold Award for Exceptional Utility Performance and the Platinum Award for Utility Excellence criteria incorporate the Attributes of Effective Utility Management, the sector standard. AMWA is pleased to award two water systems with the Gold Award and two with the Platinum Award.

The AMWA Sustainable Water Utility Management Award is the third step in AMWA's awards program, and systems must show innovation in fiscal management, environmental stewardship, and social responsibility. AMWA applauds two utilities for demonstrating the highest standards to receive the award for the first time. To receive a second award, applicants must prove continued improvements in the three areas. The association congratulates two utilities for reaching the pinnacle of receiving second-time Sustainable Water Utility Management Awards this year.

As water systems face workforce shortages, infrastructure threats, and public health crises, AMWA members continue to overcome challenges by conceiving needed solutions for their employees and communities. AMWA salutes this year's winners, who have created programs for vulnerable ratepayers, replaced lead service lines, instituted innovative programs to build the workforce, reduced water consumption, and made utilities more resilient.

Tom Dobbins, CAE AMWA Chief Executive Officer

# **COACHELLA VALLEY WATER DISTRICT**

JIM BARRETT, GENERAL MANAGER







**TOP:** Whitewater River Groundwater Replenishment Facility

**MIDDLE:** Water coming through one of the four main valves off the Colorado River Aqueduct for delivery to the Whitewater Replenishment Facility

**BOTTOM:** The Thomas Levy Replenishment Facility in La Quinta



Jim Barrett

(CVWD) demonstrates its commitment to sustainability in water supply, operations, disadvantaged communities, and customer programs. Located in one of the most arid regions in the U.S., CVWD recognizes that relying on groundwater pumping and

Coachella Valley Water District

natural recharge is not sustainable. In response, CVWD has invested in and implemented large water importation projects to replenish extracted groundwater. These projects include receiving water from the Colorado River and State Water Project. The utility also uses recycled water for landscape irrigation.

CVWD has instituted several initiatives to optimize operations, including a Computerized Maintenance Management System in connection with an Asset Management Plan to catalog and assess the District's current infrastructure, capital improvement prioritization, and long-term needs.

Providing stellar customer service is core to CVWD's operations. Although California Proposition 218 prohibits rate revenue from being used to offset costs for low-income customers, CVWD collaborates with United Way to administer a program, funded with non-rate revenue, that assists customers in need by providing eligible residential customers with an annual \$150 credit on their water bills.

CVWD also founded a Disadvantaged Communities Infrastructure Task Force. The collaborative group plans, coordinates and identifies opportunities for water and sewer infrastructure projects in disadvantaged communities; identifies funding opportunities; reports on progress; and discusses potential barriers to help disadvantaged communities receive grant funding for infrastructure projects.

# FORT WAYNE CITY UTILITIES

KUMAR MENON, DIRECTOR



Kumar Menon

Since winning its first Sustainability Award in 2019, Fort Wayne City Utilities (City Utilities) has continued providing high-quality service at reasonable rates. City Utilities demonstrates an immense commitment to protecting and responsibly using natural, financial, and human resources entrusted to it.

In 2021, City Utilities launched a new, more interactive website to improve the customer experience, and the utility continues to make ongoing changes to benefit its customers. City Utilities is committed to customer engagement to help ensure that its products, service levels, operations, and financial plans reflect a balance between the desires of customers, obligation to fulfill regulatory requirements, and responsibility for stewardship.

City Utilities co-launched Clean Drains Fort Wayne: Be River SmART with Friends of the Rivers, a not-for-profit organization, in 2021. The three-year outreach initiative uses art to educate the community on keeping Fort Wayne's three rivers – St. Joseph, St. Marys, and Maumee – free from pollutants.

City Utilities is currently designing a state-of-the-art Microgrid Solutions to help the utility better utilize existing generation assets, improve electrical demand profile, increase resiliency to utility outages, and allow for easy implementation of renewable generation resources. By 2023, City Utilities will have installed 5 megawatts (MW) solar array that will float on its wet weather ponds, energy storage batteries, and an additional 4.5 MW of NG driven generation.





**TOP:** One of City Utilities Wet Weather Ponds **BOTTOM:** One of 33 murals painted in 2021 as part of Clean Drains Fort Wayne

# FORT WORTH WATER

CHRISTOPHER HARDER, WATER DIRECTOR



**TOP:** The P-TECH program is a partnership between the utility, Fort Worth Independent School District, and Tarrant County College.

**BOTTOM:** The new biosolids facility replaces belt presses with a drum dryer to create a pelletized product that reduces operating costs and saves millions annually.



Christopher Harder

Fort Worth Water's commitment to effective utility management and sustainability is evident in its strategic business performance plan and program execution. The utility added four areas in 2021 to focus strategic efforts, including workforce development, technology, equity and affordability, and stewardship.

Of note, the utility implemented programs to recruit, retain, and develop its workforce at all career levels and established a career pipeline. The P-TECH program, a partnership with the utility, Fort Worth Independent School District, and Tarrant County College, offers two career pathways – Water Operator and Instrumentation and Electrical Technician. The long-term program enables high school students to graduate with water and trade certifications and associate's degrees.

Data and staff resources play crucial roles in the utility's ability to balance needs by providing the insights necessary to develop new programs, ensure equitable service delivery, and remain good stewards of resources. Completing Advance Metering Infrastructure meter exchanges provided the system with the data to enhance utility operations and customer understanding of water use. The utility revamped leak detection efforts to reduce actual loss, avoided rate increases in three of the past four years because of customer growth and more accurate metering, and eliminated all known city-side lead service lines from the system.

A new biosolids facility replaces belt presses with a drum dryer to create a pelletized product having 90 percent of the water content removed, with an anticipated 40 percent reduction in operating costs and savings of almost \$2 million annually.

## SAN ANTONIO WATER SYSTEM

ROBERT R. PUENTE, PRESIDENT/CEO



Robert R. Puente

San Antonio Water System (SAWS) has continued to make strides in financial management, environmental stewardship, and social responsibility.

In April 2020, SAWS started receiving 50,000 acre-feet per year of water from the Vista Ridge Project. The benefits from Vista Ridge include: decreased

reliance on the Edwards Aquifer from 66 percent in 2019 to 51 percent of total water supply in 2022; improved Edwards Aquifer spring flows and endangered species habitats; and increased resilience to any climate-related adverse impacts to water sources. The project now supplies 20 percent of total water demand for SAWS.

In addition, the SAWS Board of Trustees approved Advanced Metering Infrastructure implementation, referred to as ConnectH2O, in December 2021, and installations began in May 2022. Full deployment is projected to be completed over a 4-year period. Other program benefits support operational efficiencies requiring less field trips and reducing the system's overall carbon footprint.

With water costs rising nationally, one of the system's key objectives is to sustain affordable services for customers. In response to the economic challenges presented by the pandemic, SAWS did not institute potable water or sewer rate increases in 2021 or 2022.

The February 2021 Winter Storm Uri created a dangerous freeze event that disrupted the pipes in thousands of homes requiring costly fixes. SAWS led a drive raising over \$1.1 million dollars to help provide repairs to over 1,100 low-income households.



**TOP:** Workers install the final length of main to complete the 142-mile SAWS Vista Ridge Pipeline. The project is designed to deliver up to 50,000 acre-feet of water annually, about 20 percent of San Antonio's total water demand.

**BOTTOM:** A technician installs an electronic meter as part of the system's successful ConnectH2O pilot program. Citywide rollout of the Advanced Metering Infrastructure equipment began in May 2022 and is expected to be completed within four years.

# PLATINUM AWARD FOR UTILITY EXCELLENCE

# **ORANGE COUNTY WATER DISTRICT**

MICHAEL MARKUS, GENERAL MANAGER





**TOP:** OCWD is home to the GWRS, the world's largest advanced water purification project for potable reuse.

**BOTTOM:** OCWD addressed PFAS in the groundwater basin, including launching a pilot project to test 14 different types of treatment media and identify technologies to restore groundwater.



Michael Markus

The Orange County Water District (OCWD) manages the vast Orange County Groundwater Basin, which provides 77 percent of the drinking water supply to 19 local retailers. OCWD is a regional and international leader in water reuse and groundwater management and is home to the

Groundwater Replenishment System (GWRS) – the world's largest advanced water purification project for potable reuse.

OCWD recently broke ground on the GWRS Final Expansion. Upon completion in early 2023, the GWRS Final Expansion will recycle 100 percent of available wastewater flows, add 34,000 acre-feet per year of recycled water into the basin, and provide 130 million gallons of drinking water every day, enough to serve 1 million people. OCWD swiftly and proactively addressed PFAS in the basin, including launching the nation's largest pilot project to test 14 different types of treatment media and identify reliable and cost-effective treatment technologies with the goal of restoring groundwater and building 36 treatment plants by 2024.

OCWD expanded its many educational and outreach programs and developed new initiatives, including in-person and virtual programs. OCWD continues to invest in a diversified portfolio, which aims to increase local water supplies to ensure long-term reliability today and for years to come.

Sound planning and investment, high standards for water reliability, exceptional water quality, environmental stewardship, sound financial management, and transparency guide its ultimate mission to provide a reliable, high-quality water supply in a costeffective and environmentally responsible manner for 2.5 million people in north and central Orange County, California.

# PLATINUM AWARD FOR UTILITY EXCELLENCE

## SEATTLE PUBLIC UTILITIES

ANDREW LEE, GENERAL MANAGER



Andrew Lee

Seattle Public Utilities (SPU) delivers water to more than 1.5 million people in the greater Seattle area. The utility takes a community-centered approach to equitably providing safe and reliable drinking water.

Boasting some of the cleanest water in the nation, SPU owns most of its two

mountain watersheds that are closed to residential, agricultural, industrial, and recreational activities. The Cedar River system is one of four large unfiltered supplies in the country and the only one with a Limited Alternative to Filtration designation. SPU continuously monitors supply using the utility's state-certified water quality laboratory.

Committed to operational excellence, SPU leverages technology such as its SCADA system and Maximo. SPU has a mature Asset Management program to ensure investment decisions are informed by financial, environmental, and social impact life-cycle costs and benefits. The utility's risk and resilience framework guides investments to address disaster risks.

SPU is financially stable with strong financial policies and bond ratings. The Strategic Business Plan charts the utility's investments, operations, and service quality. It contains a yearslong rate path that guides spending to ensure rate predictability and affordability.

Operational response, customer satisfaction, system performance, and equity and inclusion are among the performance metrics tracked by the utility. Workforce development includes a racial equity focus resulting in significant numbers of Black, Indigenous, and People of Color hires and promotions.

SPU partners with the community by engaging in robust outreach, offering significant financial assistance programs, and investing to achieve community priorities.



TOP: Masonry Pool, Cedar River Watershed

**MIDDLE:** Regulating Basin, South Fork Tolt Watershed

**BOTTOM:** Winsome Robinson-Williams, Interim Drinking Water Quality Division Director, SPU

# GOLD AWARD FOR EXCEPTIONAL UTILITY PERFORMANCE

# **CAPE FEAR PUBLIC UTILITY AUTHORITY**

KENNETH WALDROUP, EXECUTIVE DIRECTOR





**TOP:** CFPUA Construction Crew Foreman Anthony Grady (foreground) directs a water service line repair in the Kings Grant neighborhood of Wilmington, N.C.

**BOTTOM:** EPA Assistant Administrator for the Office of Water Radhika Fox (left) and N.C. Department of Environmental Quality Secretary Elizabeth Biser (center) speak with CFPUA Deputy Executive Director Carel Vandermeyden at the Sweeney Water Treatment Plant. EPA and Department of Environmental Quality staff toured the deepbed Granular Activated Carbon filter facility under construction at the Sweeney Plant.



Kenneth Waldroup

Cape Fear Public Utility Authority (CFPUA), opened in 2008, provides quality, reliable, affordable water and wastewater services to over 200,000 in New Hanover County and the City of Wilmington in coastal North Carolina.

CFPUA operates three drinking water systems, the largest of which sources

water from the Cape Fear River. Like many communities across the nation, Southeastern North Carolina is grappling with PFAS contamination due to decades of industrial discharges into the river. CFPUA has become a regional leader in water treatment to remove PFAS. In 2022, new deep-bed Granular Activated Carbon filter technology will come online at CFPUA's primary water treatment plant, a \$46 million investment to ensure the quality of the water the utility provides to customers.

The reliability of its existing infrastructure is also a priority, with CFPUA's 10-year Capital Improvement Plan (CIP) totaling \$511 million. All projects in the CIP are evaluated based on their respective risk and how investment in the project will reduce this risk. A consistent focus on rehabilitation and replacement of aging infrastructure has resulted in significant decreases in sewer and water line breaks.

Providing a positive customer experience is central to all CFPUA initiatives. Between 2017 and 2021, CFPUA implemented an Enterprise Resource Planning solution that has significantly improved customers' ease of doing business, from an online self-service portal to more accurate and efficient meter reading.

# GOLD AWARD FOR EXCEPTIONAL UTILITY PERFORMANCE

# **CITY OF IRVING WATER UTILITIES DEPARTMENT**

TODD RECK, WATER UTILITIES DIRECTOR



Todd Reck

on the environment and community.

Employing a customer-centric ethic, the City of Irving prides itself on meeting the needs of a growing and diverse community, from improving procedures in water quality sampling to implementing a new customer portal to increase communication. The utility's staff works to educate and inform customers while ensuring the system infrastructure is maintained and upgraded.

The City of Irving Water Utilities Department in Texas has positioned itself as a regional water leader by tackling water supply issues and expanding supply resources. The utility has a successful record of delivering quality water, committing to customer

service and affordability, and focusing

The system has kept its rates competitive and among the lowest in the region without compromising infrastructure maintenance and renewal. The utility uses Advanced Metering Infrastructure, large meter testing, and a thorough meter replacement plan to ensure accurate billing and asset management.

Internally, the utility strengthens the skills of its workforce by facilitating the licensing of water professionals. The utility uses measurement and data analysis optimization in setting goals and implementing in-depth, cutting-edge projects.

Regardless of the focus, the City of Irving Water Utilities has a collective eye on its role in public service in the local community and water industry.



**TOP:** The under-construction Northgate Ground Storage Tank is planned for completion in late 2022.

**BOTTOM:** The City of Irving built the new Royal Ridge Elevated Storage Tank to ensure resilience and redundancy.

# PAST AWARD WINNERS

## **Gold Award Winners**

#### 2001

City of Akron Public Utilities Bureau City of Albuquerque Water Utility Anchorage Water and Wastewater Utility Anne Arundel County Department of Public Works City of Atlanta Department of Water City of Austin Water and Wastewater Utility Boston Water and Sewer Commission Broward County Office of Environmental Protection Central Arkansas Water Chesterfield County Utilities Department City of Chicago Department of Water Greater Cincinnati Water Works City of Columbus Division of Water Columbus Water Works Contra Costa Water District Des Moines Water Works East Bay Municipal Utility District El Paso Water Utilities Green Bay Water Utility Kansas City Water Services Department Knoxville Utilities Board Las Vegas Valley Water District Massachusetts Water Resources Authority Memphis Light, Gas and Water Division Metropolitan Water District of Southern California Onondaga County Water Authority Orange County Water Division Palm Beach County Water Utilities Department Philadelphia Water Department City of Phoenix Water Services Department Portland Water District Portland Bureau of Water Works City of Raleigh Public Utilities Department City of St. Louis Water Division Saint Paul Regional Water Services Salt Lake City Department of Public Utilities Seattle Public Utilities Spartanburg Water System Tacoma Water Tampa Water Department Topeka Water Tualatin Valley Water District Tucson Water Washington Suburban Sanitary Commission

### 2002

City of Boca Raton Utility Services Department Butler County Department of Environmental Services Fort Wayne City Utilities City of Henderson Department of Utility Services Honolulu Board of Water Supply City of Houston Department of Public Works and Engineering Water Production Branch JEA Los Angeles Department of Water and Power Miami-Dade Water and Sewer Department Minneapolis Water Works Nashville Metro Water Services Newport News Waterworks Norfolk Department of Utilities Santa Clara Valley Water District City of Scottsdale Water Resources Department

## Tempe Water Utilities Department

#### 2003

City of Bellevue Utilities Water Works and Sewer Board of the City of Birmingham Clarksville Gas and Water Department District of Columbia Water and Sewer Authority Milwaukee Water Works New York City Department of Environmental Protection City of Oceanside Water Utilities Department Tampa Bay Water

#### 2004

City of Fort Worth Water Department City of San Diego Water Department

#### 2005

Champlain Water District City of Chandler Municipal Utilities Charleston Commissioners of Public Works DeKalb County Water and Sewer Division Erie County Water Authority City of North Las Vegas Utilities Department Northern Kentucky Water District

### 2006

Aurora Water Clearwater Public Utilities City of Glendale Utilities Department Long Beach Water Department Orange Water and Sewer Authority Orlando Utilities Commission City of Santa Rosa Utilities Department

#### 2007

Beaufort-Jasper Water and Sewer Authority Charlotte-Mecklenburg Utilities Jordan Valley Water Conservancy District Kansas City Board of Public Utilities Madison Water Utility Puerto Rico Aqueduct and Sewer Authority

#### 2008

Fairfax Water Florida Keys Aqueduct Authority Prince William County Service Authority City of Salem Public Works Department

#### 2009

Glendale Water and Power City of Riverside Public Utilities Department City of San Diego Public Utilities Department

#### 2010

Anaheim Public Utilities Louisville Water Company Palm Bay Utilities Department San Antonio Water System San Diego County Water Authority Western Virginia Water Authority

#### 2011

Arlington Water Utilities South Central Connecticut Regional Water Authority WaterOne

### 2012

Denver Water Grand Strand Water & Sewer Authority Macon Water Authority Suffolk County Water Authority

### 2013

Beaver Water District City of Dayton Water Department City of Mesa Water Resources Department City of Raleigh Public Utilities Department City of Virginia Beach Department of Public Utilities

## 2014

Greenville Water Peace River Manasota Regional Water Supply Authority

#### 2015

Fort Collins Utilities

## 2016

Central Arizona Project Coachella Valley Water District Montgomery County Environmental Services City of Richmond Department of Public Utilities Sewerage & Water Board of New Orleans

#### 2017

Baltimore Department of Public Works Great Lakes Water Authority Oklahoma City Water Utilities Trust

## 2018

City of Ann Arbor Water Utility Cleveland Water Greenville Utilities Commission

### 2019

DuPage Water Commission Orange County Water District

**2020** Rochester Public Utilities

**2021** Cobb County-Marietta Water Authority

# **Platinum Award Winners**

## 2004

Anchorage Water and Wastewater Utility Chesterfield County Utilities Department Columbus Water Works Contra Costa Water District El Paso Water Utilities Las Vegas Valley Water District Onondaga County Water Authority City of Portland Bureau of Water Works Salt Lake City Department of Public Utilities Seattle Public Utilities Spartanburg Water System Tualatin Valley Water District Tucson Water Washington Suburban Sanitary Commission

#### 2005

Albuquerque/Bernalillo County Water Utility Authority Broward County Water and Wastewater Services Butler County Department of Environmental Services Greater Cincinnati Water Works East Bay Municipal Utility District City of Fort Wayne City Utilities City of Henderson Department of Utility Services Kansas City Water Services Department Miami-Dade Water and Sewer Department Nashville Metro Water Services City of Norfolk Department of Utilities Orange County Utilities Water Division Portland Water District Tampa Water Department

#### 2006

Birmingham Water Works and Sewer Board Chicago Department of Water Management District of Columbia Water and Sewer Authority Green Bay Water Utility JEA Palm Beach County Water Utilities Department City of Raleigh Public Utilities Department Saint Paul Regional Water Services Santa Clara Valley Water District

## 2007

Tacoma Water

### 2008

Chesterfield County Utilities Department Columbus Water Works Contra Costa Water District District of Columbia Water and Sewer Authority Green Bay Water Utility Los Angeles Department of Water and Power Massachusetts Water Resources Authority City of Norfolk Department of Utilities Northern Kentucky Water District Spartanburg Water Tualatin Valley Water District

#### 2009

City of Atlanta Department of Watershed Management Charleston Water System Metropolitan Water District of Southern California Miami-Dade Water and Sewer Department Orlando Utilities Commission City of Santa Rosa Utilities Department

#### 2010

Austin Water Utility City of Bellevue Utilities City of Boca Raton Utility Services El Paso Water Utilities City of Glendale Utilities Department of Utility Services, City of Henderson Newport News Waterworks

#### 2011

Beaufort-Jasper Water & Sewer Authority Greater Cincinnati Water Works Jordan Valley Water Conservancy District Minneapolis Water Works City of North Las Vegas Utilities Department Orange Water and Sewer Authority City of Riverside Public Utilities City of Tempe Water Utilities Department Washington Suburban Sanitary Commission

### 2012

Water Works Board of the City of Birmingham Central Arkansas Water Charlotte-Mecklenburg Utility Department Fairfax Water JEA New York City Department of Environmental Protection Palm Beach County Water Utilities Department Prince William County Service Authority Saint Paul Regional Water Services City of San Diego Public Utilities Department

#### 2013

City of Columbus Department of Public Utilities Louisville Water Company Onondaga County Water Authority City of Palm Bay Utilities Department San Diego County Water Authority Western Virginia Water Authority

### 2014

Chicago Department of Water Management Orange County Utilities Tucson Water WaterOne

#### 2015

Anchorage Water and Wastewater Utility Aurora Water Boston Water and Sewer Commission Denver Water East Bay Municipal Utility District Las Vegas Valley Water District Scottsdale Water South Central Connecticut Regional Water Authority

#### 2016

Beaver Water District Fort Wayne City Utilities Kansas City Board of Public Utilities KC Water City of Mesa Water Resources Department Phoenix Water Services Department City of Raleigh Public Utilities Department San Antonio Water System Suffolk County Water Authority Tacoma Water

#### 2017

Anaheim Public Utilities Anne Arundel County Bureau of Utility Operations Greenville Water Peace River Manasota Regional Water Supply Authority Tampa Bay Water

#### 2018

Albuquerque Bernalillo County Water Utility Authority Fort Collins Utilities Knoxville Utilities Board

#### 2019

Coachella Valley Water District City of Fort Worth Water Utility

#### 2020

Central Arizona Project Great Lakes Water Authority Houston Water

### 2021

Oklahoma City Water Utilities Trust

# Sustainability Awards

#### 2014

Beaufort-Jasper Water and Sewer Authority City of Boca Raton Utility Services Department Columbus Water Works El Paso Water Utilities City of Henderson Department of Utility Services Minneapolis Water Treatment and Distribution Services Orange Water and Sewer Authority Spartanburg Water Tualatin Valley Water District

#### 2015

Austin Water City of Bellevue Utilities Water Works Board of the City of Birmingham Central Arkansas Water Charlotte Water Chesterfield County Utilities Department Contra Costa Water District Miami-Dade Water and Sewer Department Prince William County Service Authority Riverside Public Utilities Santa Rosa Water Washington Suburban Sanitary Commission

### 2016

DC Water Louisville Water Company San Diego County Water Authority San Diego Public Utilities Western Virginia Water Authority

#### 2017

Atlanta Department of Watershed Management Fairfax Water Glendale Water Services Department Los Angeles Department of Water and Power Onondaga County Water Authority Orange County Utilities

#### 2018

Boston Water and Sewer Commission Chicago Department of Water Management Denver Water East Bay Municipal Utility District Las Vegas Valley Water District Massachusetts Water Resources Authority Scottsdale Water Tucson Water

## 2019

Aurora Water Beaufort-Jasper Water and Sewer Authority Birmingham Water Works Board City of Boca Raton Utility Services Department Chesterfield County Utilities Department Columbus Water Works Fort Wayne City Utilities Newport News Waterworks Phoenix Water Raleigh Water San Antonio Water System Spartanburg Water Suffolk County Water Authority Washington Suburban Sanitary Commission WaterOne

## 2020

Anaheim Public Utilities Charleston Water System Contra Costa Water District El Paso Water Greenville Water KC Water New York City Department of Environmental Protection Peace River Manasota Regional Water Supply Authority South Central Connecticut Regional Water Authority

#### 2021

Denver Water Knoxville Utilities Board



The Association of Metropolitan Water Agencies (AMWA) is an organization of the largest publicly owned drinking water systems in the United States, and its membership serves more than 160 million customers.

AMWA thrives in creating a community of water sector leaders to advance policies to protect public health and economic vitality via safe, affordable, and sustainable drinking water.

AMWA's Gold Award for Exceptional Utility Performance, Platinum Award for Utility Excellence, and Sustainable Water Utility Management Award are part of the association's industry recognition program that honors distinguished achievement of utilities and individuals, as well as notable contributions to the drinking water industry and ultimately to the public.



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