



ASSOCIATION OF
METROPOLITAN
WATER AGENCIES

Building Effective Relationships with Elected and Appointed Officials

John P Sullivan
October 12, 2015

Boston Water and Sewer Commission

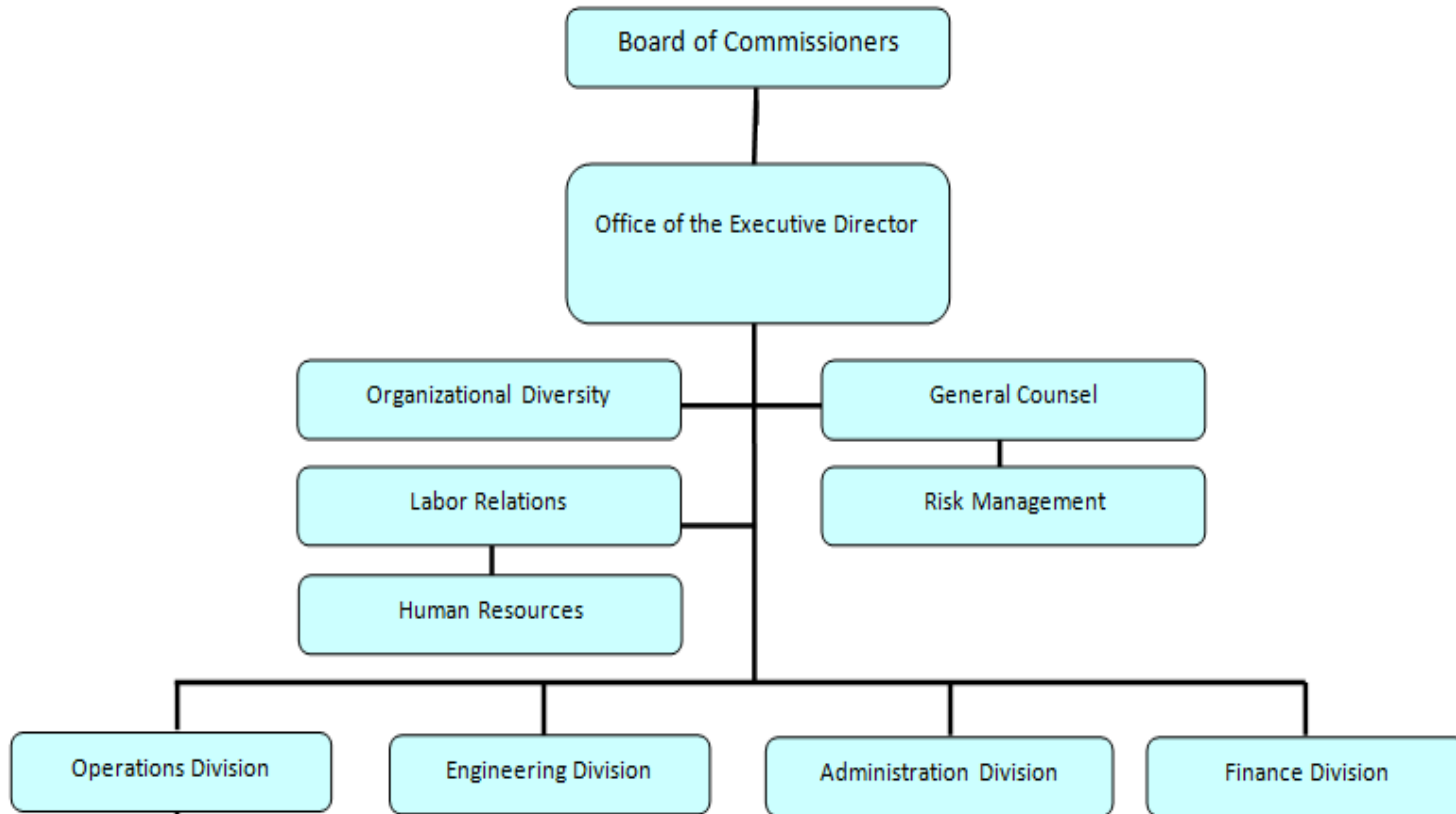
- * “It is hereby declared that for the benefit of the people of the city of Boston
- * that it is essential that the water and sewerage systems of the city be operated in a modern, efficient and financially self-sustaining manner in order to avoid the continued deterioration of the financial situation and physical condition of such systems;”

* Chapter 436 Acts of 1977

Boston Water and Sewer Commission Enabling Act

- * There is hereby created a body politic and corporate and political subdivision of the commonwealth to be known as the **Boston Water and Sewer Commission**. The commission is hereby constituted a **public instrumentality** and the exercise by the commission of the powers conferred by the act shall be deemed and held to be the performance of an essential public function. **The commission shall not be subject** to the supervision of the department of public works of the city or of any other department, commission, board, bureau or agency of the city except to the extent and manner provided in this act.

Organization



Factoids

- * 2015 Budget - \$334,673,843
- * Budgeted Positions – 503
- * Purchase water and sewer services from MWRA
- * 1011 miles water mains
- * 1535 miles sanitary and storm
- * 48 square miles of territory
- * Resident population >654,000; 2X with commuters
- * Water Production 63 MGD
- * 2015 Capital Improvement Budget \$87 Million
- * Average bill - \$84/month

BUILDING EFFECTIVE RELATIONSHIPS WITH ELECTED AND APPOINTED OFFICIALS



**Cedric S. Grant
Executive Director
Sewerage & Water Board New Orleans**



SYSTEM OVERVIEW



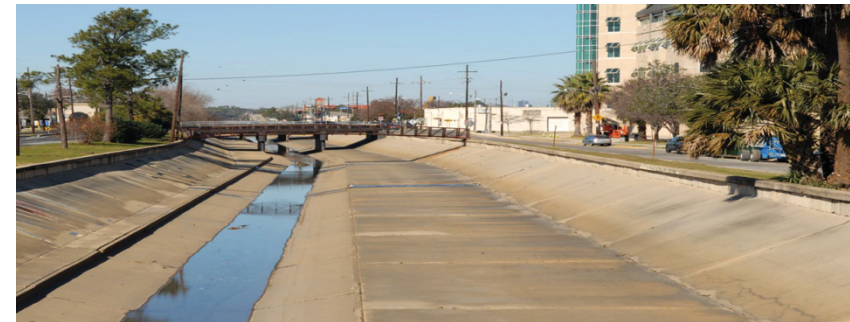
- Water Source: Mississippi River
- 2,000 miles of water lines
- 1,300 miles sewer mains
- 1,200 miles of major drainage lines
- 160 miles of covered canals and 100 miles of open canals
- 119 Pumping stations
- 86 sewer lift stations
- 143 service connections for sewer and water
- Drinking water capacity 250 mgd
- Sewer capacity 220 mgd
- Drainage capacity 32,000 mgd
- 17,000 fire hydrants

SEWERAGE & WATER BOARD of New Orleans



Our Mission is to provide **safe drinking water** to everyone in New Orleans; to **remove waste water** for safe return to the environment; to **drain** away storm water; to provide water for **fire protection**; to provide information about products and services; and to do all of this continuously at a **reasonable cost** to the community.

- Budget: Operating \$220 million
Capital \$1 Billion
- Staff Size: 1,102



PRIOR GOVERNANCE MODEL



- 13 Board members
- Mayor, three Councilmembers
- Nine citizens representing each Council District
- Appointed by the Mayor, ratified by the Council
- 9-year staggered, unlimited terms

REFORM GOVERNANCE MODEL



- The Sewerage and Water Board of New Orleans Board of Directors now consists of 11 members :
 - Mayor
 - Two members of the Board of Liquidation
 - Eight citizen members of which five represent council districts, one at-large representative and Consumer advocates .
- Citizen members are appointed by the Mayor with the advice and consent of a committee composed of the Local University Presidents, Business Group Leaders, Urban League and Chamber of Commerce.
- Citizens must have expertise in specific disciplines such as architecture, environmental quality, public health, urban planning, facilities management, business administration, construction, engineering, law, consumer affairs, community advocacy or other pertinent disciplines.
- Four year terms – a member shall serve no more than two consecutive terms

RELATIONSHIPS with Board/Elected Officials



- Mayor - President of the Board
- City Council Public Works Committee provides oversight based on committee reforms
- Status updates reported quarterly
- Provides Annual Report to the City Council as specified by the State Legislation



BOARD ORGANIZATION



- Committees
 - Finance & Administration
 - Governance
 - Strategy
 - Audit
 - Pension
- Staff Responsibilities
 - Executive Director responsible for day-to-day operations. Accountable to the Board of Directors.
 - Hiring and firing authority



BOARD ORGANIZATION

- Stakeholder Engagement
 - Elected Officials
 - Neighborhood Groups
 - Government agencies
 - Business Groups
 - Civic Groups
 - Customers



A photograph of a city skyline at sunset. The sky is filled with dramatic, dark purple and blue clouds, with a bright orange and yellow glow from the setting sun. Several skyscrapers are visible, their windows illuminated with lights. The overall scene is a vibrant and atmospheric urban landscape.

Building Effective Relationships with Elected and Appointed Officials

Kathryn Sorensen
October 12, 2015

Phoenix City Code

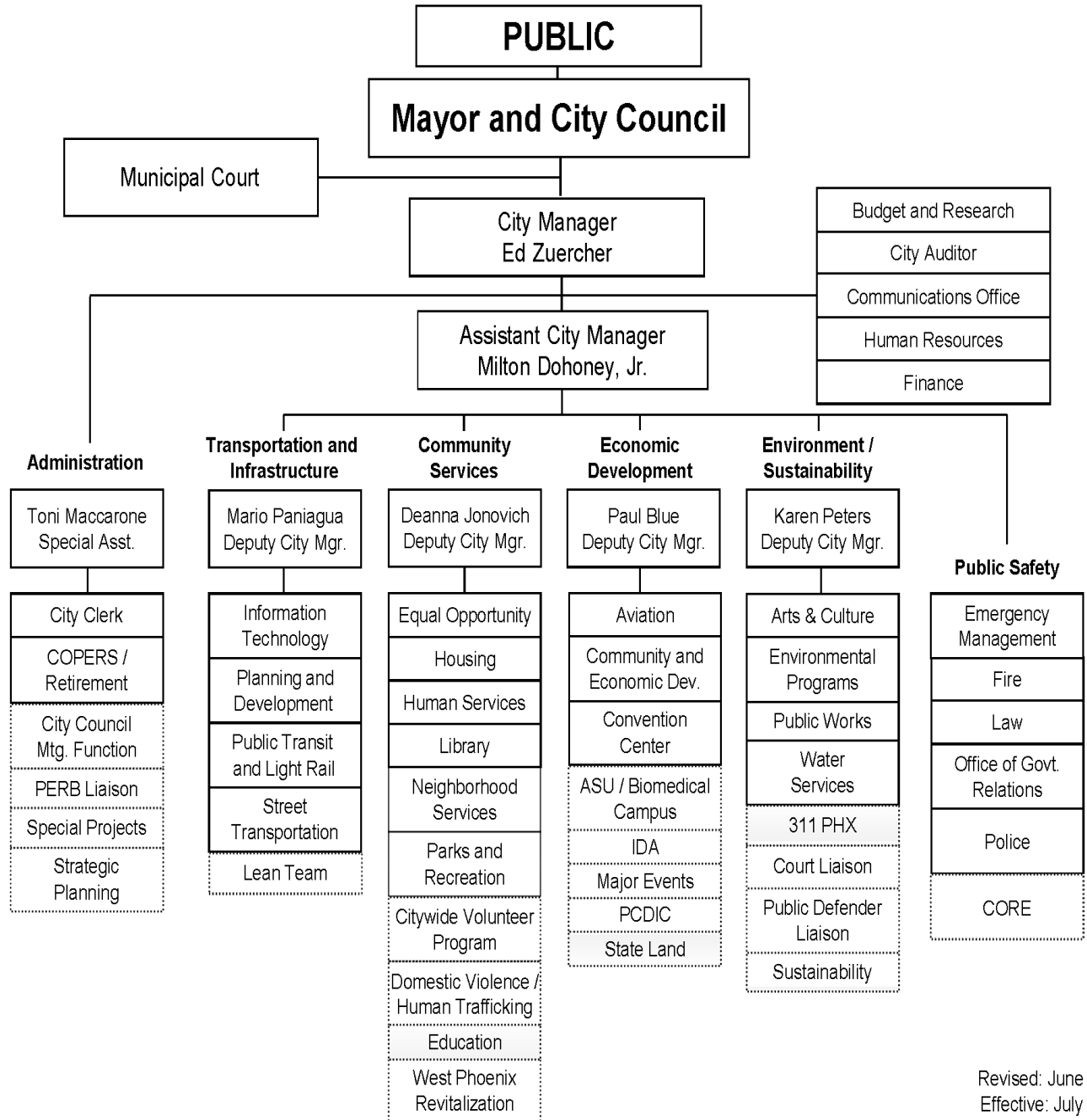
- All powers of the City are vested in the City Council, which consists of a Mayor and eight other members, to be elected as provided by law by the qualified electors of the City. The Council shall enact local legislation, adopt budgets, determine policies and appoint the City Manager.
- There shall be within the City government an administrative branch headed by the City Manager, who shall be appointed by the Council.
- The administrative branch is composed of departments to carry out administrative duties as delegated by the City Manager.

City Manager form of Government

- Interference with City Manager prohibited
- Neither the City Council nor any of its members shall take part in the appointment or removal of officers and employees in the administrative branch of the City. Council and its members shall deal with the administrative branch solely through the City Manager and neither the Council nor any member thereof shall give orders to an subordinates of the City Manager, either publicly or privately.

Water Services Department

- The Water Services Department shall...operate and maintain all water and sewer system facilities...
- The Water Services Director...shall be general executive officer in charge of all personnel, the entire operation, equipment and facilities of the Water Services Department. He shall also control the water supply and at all times insure the sufficiency thereof...He shall establish and have general supervision over, subject to the approval of the City Manager, all charges for water and sewer services, departmental policies, agreements, new connections, repairs, etc...



Revised: June 26, 2015
 Effective: July 13, 2015

Phoenix Water Factoids

- FY 15/16 O&M- \$250M + \$30M other departments
- Budgeted Positions – 1463
- Water sources—Salt River, Verde River, Colorado River, Groundwater, Reclaimed water
- 7000 miles water mains
- 5000 miles sewer lines
- 540 square miles of territory
- Serve 1.5M people with water, treat wastewater for 2.5M people in the Valley of the Sun
- Water Production 100B gal/yr
- Wastewater treatment 60B gal/yr
- FY 15/16 Capital Improvement Budget \$180 Million
- Average bill - \$38/month for water, \$22/month sewer